



THE INTERNATIONAL CERTIFICATION NETWORK

CERTIFICATE

TSE has issued an IQNet recognized certificate that the organization:

KİLİM MOBİLYA A.Ş.

FAB-1: OSB 43. CAD. NO:27 MELİKGAZI - KAYSERİ
 FAB-2: OSB 24. CAD. NO:62 MELİKGAZI - KAYSERİ
 FAB-3: OSB 41. CAD. NO:25 MELİKGAZI - KAYSERİ / TÜRKİYE

has implemented and maintains a

CUSTOMER SATISFACTION MANAGEMENT SYSTEM

which fulfils the requirements of the following standard:

TS ISO 10002:2014

Issued on: 28-12-2015
 Expires on: 28-12-2018

This attestation is directly linked to the IQNet Partner's original certificate and shall not be used as a stand-alone document

Registration Number : TR-MY-086/12-R14



Alex Stoichitoiu
 President of IQNet

Gökçen Bircan Değerliyurt
 Head of System Certification Group

IQNet Partners*:

AENOR Spain AFNOR Certification France APCER Portugal CISQ Italy
 CQC China CQM China CQS Czech Republic Cro Cert Croatia DQS Holding GmbH Germany FCAV Brazil
 FONDONORMA Venezuela ICONTEC Colombia Inspecta Sertifiointi Oy Finland INTECO Costa Rica
 IRAM Argentina JQA Japan KFQ Korea MIRTEC Greece MSZT Hungary Nemko AS Norway NSAI Ireland
 NYCE - SIGE México PCBC Poland Quality Austria Austria RR Russia SII Israel SIQ Slovenia
 SIRIM QAS International Malaysia SQS Switzerland SRAC Romania TEST St Petersburg Russia TSE Turkey YUQS Serbia
 IQNet is represented in the USA by: AFNOR Certification, CISQ, DQS Holding GmbH and NSAI Inc.

* The list of IQNet partners is valid at the time of issue of this certificate. Updated information is available under www.iqnet-certification.com



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Annex to IQNET Certificate Number :TR-MY-086/12-R14

Name and Address of the certified organization

KILİM MOBİLYA A.Ş.

FAB-1: OSB 43. CAD. NO:27 MELİKGAZI - KAYSERİ
FAB-2: OSB 24. CAD. NO:62 MELİKGAZI - KAYSERİ
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Scope of the Certificate

KILİM-1:
PRODUCTION OF
- SOFA BED
- MATTRESS
- BED BASE
- HOME TEXTILE

KILİM-2:
PRODUCTION OF
- MODULAR FURNITURE

KILİM-3:
PRODUCTION OF
- ARMCHAIR

This annex is only valid in connection with the above-mentioned certificate



TURKISH STANDARDS INSTITUTION



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